

Second Harvest Food Bank of East Tennessee (SHFB - ETN)

Donor Privacy Code

Donor Confidentiality Pledge

Personal information remains confidential and will not be shared, traded or sold by SHFB - ETN. When you donate online, a secure connection is established, and your information is encrypted. The secure connection is maintained until the transaction is completed or terminated.

SHFB - ETN respects your privacy. We protect your personal information and do not rent, sell or trade our mailing lists. Your name, address, and other information you provide will be used to deliver services and to keep you informed on the activities of SHFB - ETN, including programs, services, special events, funding needs, opportunities to volunteer or to support your food bank. If at any time you wish to be removed from any of our communications, simply contact us by phone at (865) 521-0000, or via e-mail at: info@secondharvestetn.org, and we will gladly accommodate your request.

Our Commitment

Our organization is committed to protecting the security of the personal or private information of its employees, board members, agencies, donors, customers and other stakeholders. We value your trust and recognize that maintaining this trust requires that we be transparent and accountable in how we treat the information that you choose to share with us.

Throughout the course of our projects and activities, we gather and use personal information. When donating to SHFB - ETN, information may be collected that must remain private. SHFB - ETN is the sole owner of all information collected in the donation process.

Privacy Practices

Personal information gathered by our organization is kept in confidence. Safeguards are in place to ensure that the information is not disclosed or shared more widely than is necessary to achieve the purpose for which it was gathered. We also take measures to ensure the integrity of this information is maintained and to prevent its being lost or destroyed. Employees of Second Harvest are not permitted to use this information for any purpose other than to carry out the services they are performing for the benefit of Second Harvest.

Updating of Privacy Policy

We regularly review our privacy practices for our various activities and update our policy.