

Donor Confidentiality and Privacy Policy:

Second Harvest Food Bank of East Tennessee (Second Harvest) understands the importance of protecting the privacy of personal information, especially in today's increasingly electronic environment. We respect and protect the privacy of our donors and adhere to the following guidelines:

- Information about donors and donations is handled with respect and confidentiality.
- We do not exchange, lend, rent or sell our donor lists to third party organizations.
- The personal information you provide when making an online donation or registering for an event will not be disclosed to any unauthorized third parties.
- When you make a donation online, a secure connection is established and your information is encrypted. The secure connection is maintained until the transaction is completed or terminated.
- Employees of Second Harvest are not permitted to use this information for any purpose other than to carry out the services they are performing for the benefit of Second Harvest.
- If you provide us with your postal address or email address, you may receive periodic mailings about the food bank, its programs, upcoming events, or about the impact of your gifts. If you prefer to not receive these mailings, please let us know by filling out the contact form at <https://sm5.37e.myftpupload.com/contact/>, or by calling (865) 521-0000 and asking for a member of the development team.
- If you have supplied your telephone number, you may receive telephone contact from us regarding your donation or responding to requests you may have made.
- Personal information gathered by our organization is kept in confidence. Safeguards are in place to ensure that your information is not disclosed or shared more widely than is necessary to achieve the purpose for which it was gathered. We also take measures to ensure the integrity of the information is maintained and to prevent its being lost or destroyed.